

## **Quality Internal Auditor - ISO 9001:2008**

### **Introduction**

The role of the internal quality auditor is changing. Auditors now need to be aware that they play a key role in the development and improvement of working practices across their organisations.

This course focuses delegates on the most important attributes of a modern and effective quality management system and helps them to understand the role of the auditor in its development and continual improvement.

It introduces delegates to the ISO 9000 series standard and the quality management principles that underpin them.

### **Course Aims**

This one day course enables delegates to understand through interactions and presentations the principle Quality Management requirements for ISO 9001:2008

### **Course Content**

Topics covered on the course are:

- Introduction to Quality Assurance ISO 9000:2008
- Audit Preparation • Audit Techniques • Questioning & Listening
- Reporting • Non-conformities • Corrective Action
- Follow-up and Close out

Feedback on performance is given at each stage so that course members can learn, practice and improve their auditing skills.

### **Pre-Requisites**

Delegates should have their own copy of ISO 9001:2008

### **Location:**

This course can be held in our training facility (8/10 persons) or in house at Customer Premises (POA)

**QHSS COST PER PERSON INCLUSIVE OF REFRESHMENTS, COURSE HANDOUTS, AND A CERTIFICATE OF COMPLETION: £175.00 + VAT**

**CALL ALISON FOR DATES AND BOOKINGS ON 01282 839 103 OR**

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